

Office of Communications

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Water Bill Mailings Delayed

FALLS CHURCH, VA. – Because of mechanical problems the City's Customer Service Division is experiencing with its mailing device, water bills that are normally mailed during the month of January and early February have been delayed. They expect to have these water bills mailed within the next 10 business days to two weeks. Water customers will still have the customary 30 days after they receive the bill to pay their water bill. The City apologizes to its customers for any inconvenience this delay may cause its customers.

For more information, please call the Customer Service division at 703-248-5071 or contact them via e-mail at water@ci.falls-church.va.us.

www.ci.falls-church.va.us